



Dart Harbour

https://www.youtube.com/watch?v=Nolb_uFW28M&feature=youtu.be



16/03/2022

Annual Meeting 2022

Tim Dewing – Chairman

Introduction and Welcome



Vision:

To manage, protect and enhance Dart Harbour whilst supporting the local economy and community



Agenda

Introduction

Tim Dewing, Chairman

Financial Update

Tony Davis, Board Member

Executive Briefing

Paul Britton, Harbour Master / CEO

- Introduction
- 2021 Achievements
- Safety Briefing
- Pilotage & Shipping
- Consultation & Feedback
- 2022 Planning

Stakeholder Engagement

Julian Distin

Strategy Update 2022+

Tim Dewing

Questions



Introductions



Tim Dewing
Chair



John Milsom
Vice Chair



Melanie Lessels



Tony Davis



Mike Burden



Julian Distin



Anne-marie Coyle



Joanna Poulton



Paul Britton



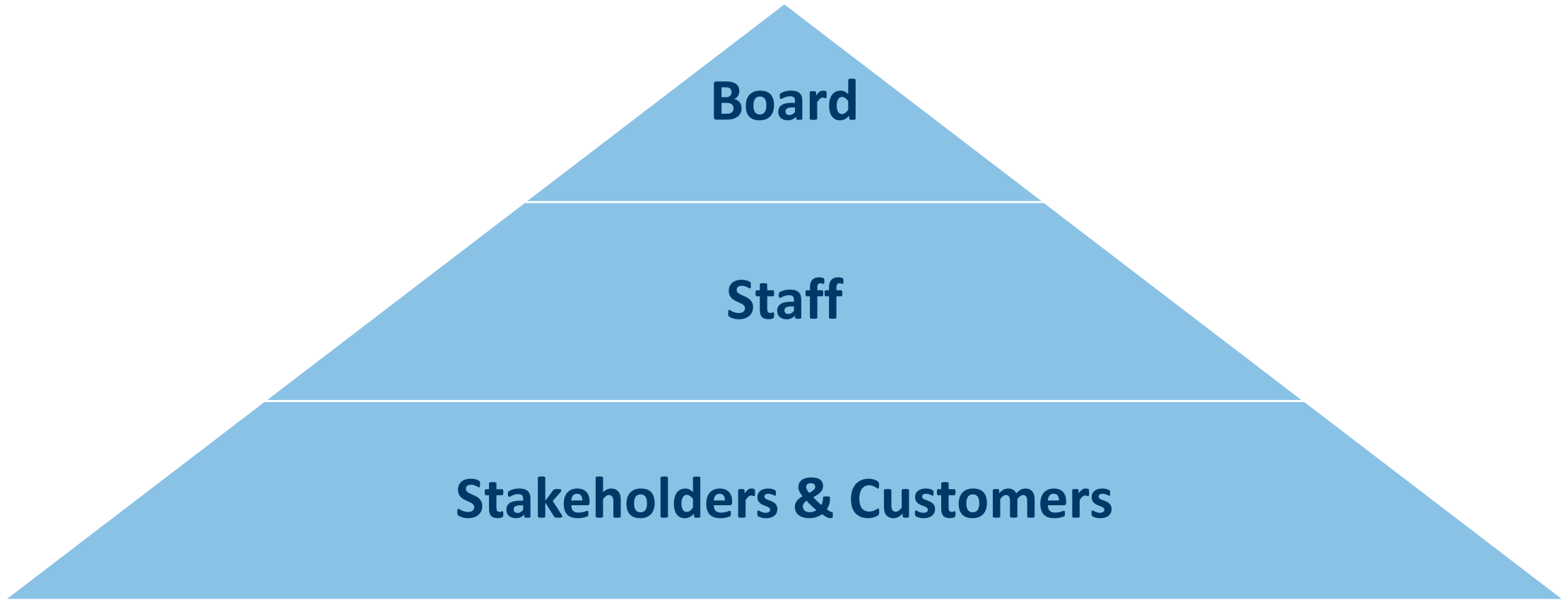
Context / Overview

5 Themes

- Safe
- Solvent
- Sustainable
- Staff
- Stakeholders

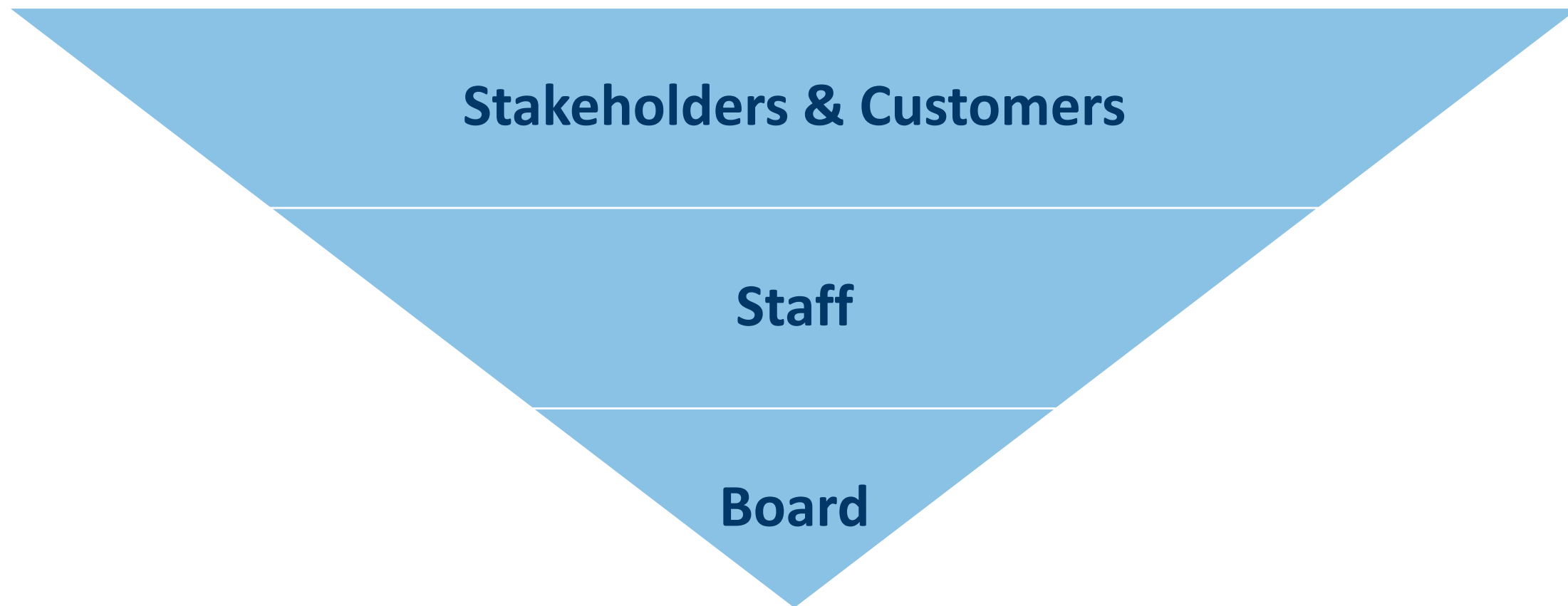


Culture Change





New Culture





Dart Harbour

Tony Davis

Board Member – Finance



16/03/2022



Financial Performance 2021

Dart Harbour weathered the Pandemic and managed to generate an operating surplus and preserve its long-term financial well-being

- Income of £1,790k
- Only mooring fees were increased in 2021 and by only 0.5%
- Operating surplus – reinvested in harbour
- Net Assets of £2.6m+ – healthy and stable
- The cash reserve was maintained at above £600k
- Pension costs are manageable, with the Defined Benefit Scheme well funded
- Dart Harbour is investing substantially in harbour infrastructure (£200k+)

Paul Britton Harbour Master/CEO

Personal Introduction
Hopes & Dreams – Why I applied

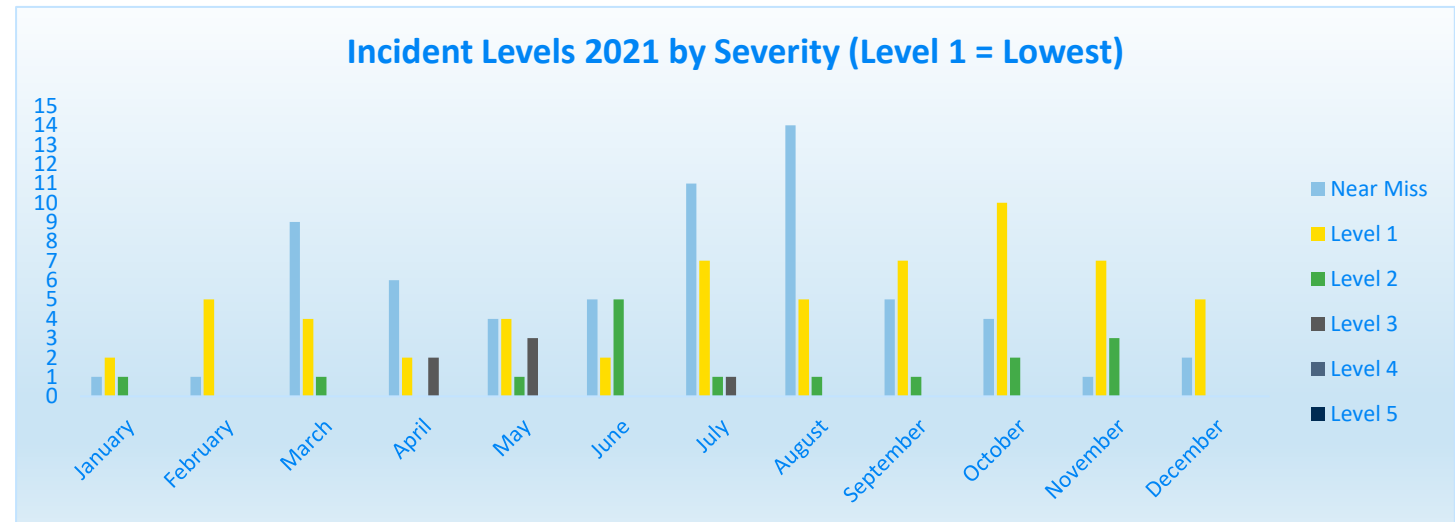


2021 Key Achievements

- KP & DC pontoon upgrades
- New RNLI/DHNA SUP/Kayak Safety campaign
- Post Covid restrictions restart resulting in a very busy summer season
- Pilot Boat Mallard and new yacht Taxi Ares introduced
- 16,277 Visitor nights (up from 12,437 in 2020) and greater than pre pandemic levels
- Successful audits by Internal and External Auditors and the General Lighthouse Authority
- River team brought up to full strength

2021 Safety Statistics and Trends

- No of incidents reported = 145
(down from 201 in 2020)
- 26 incidents of Speeding,
- 3 physical injuries,
- 8 machinery failures,
- 9 pollution incidents,
- 5 thefts,
- Near miss reporting clearly greater in the summer months than in the winter. This is largely down to personal paddle sports such as SUP's and Kayaks.



Please help us to help you by reporting any incidents or near misses via our online reporting link on our website.



2021 Pilotage / Shipping Movements

- 2021 saw a return to Cruise Ships in the Dart including regular visitors such as;
 - Hebridean Princess,
 - Island Sky,
 - Sea Cloud 2
- In 2021, 14 vessels over 50m length over all visited the port. This included a mix of Cruise Ships and Super Yachts.
- 2022 sees the return of cruise ships increase ever more with 11 cruise ships currently booked in including;
 - Ponant Lines 'L'Austral' and
 - Hurtigruten's 'Maud'



2022 Forward Planning

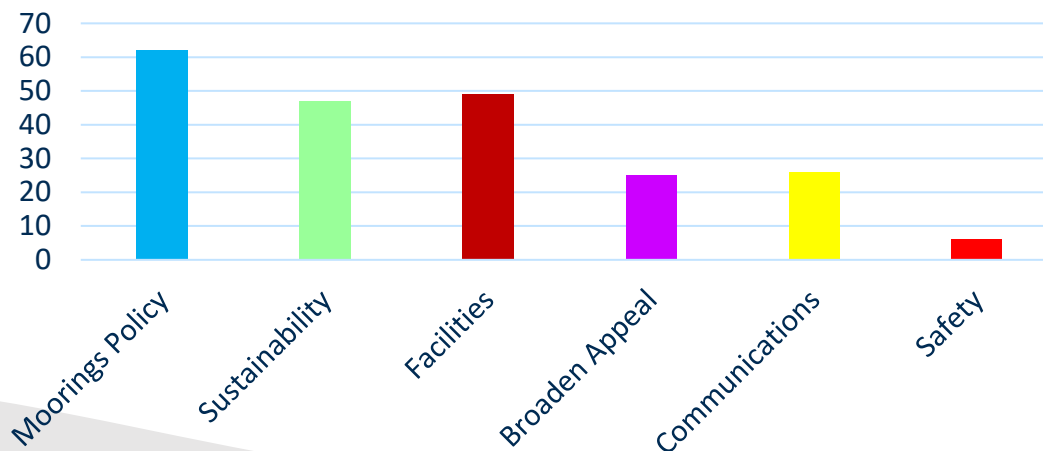
- Completion of KP pontoon
- Replacement of Yacht Club Pontoon
- Recruitment of new Assistant Harbour Master – Compliance
- 3 new patrol ribs being delivered
- Assistant Harbour Master updates
- Organisationally more focussed on stakeholders and service
- Mooring fees increased by ~4% and Harbour dues by ~5% in order to maintain our service levels.



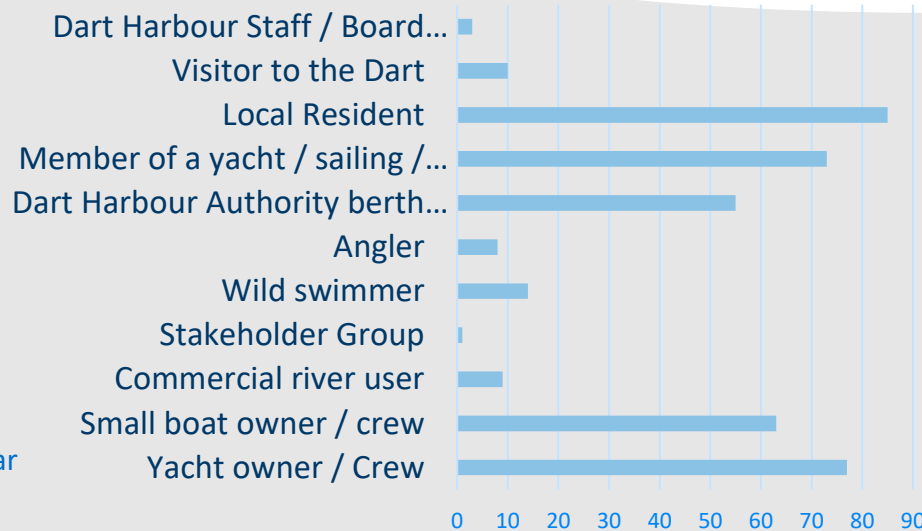
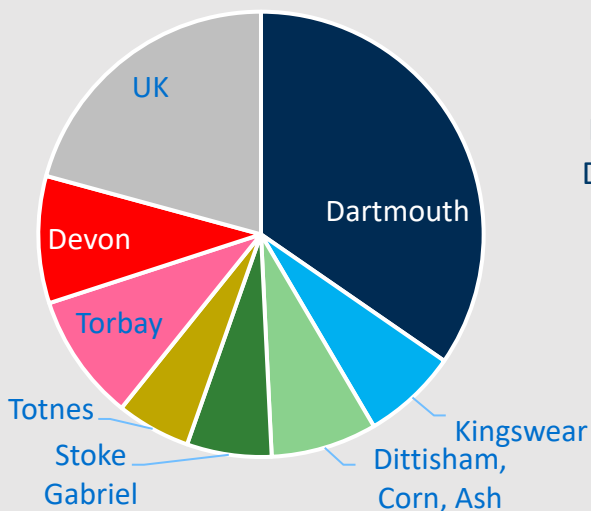
SurveyMonkey Stakeholder Consultation

Top 25 answers

Key Areas of Focus



130 responses





Typical Comments

Making the harbour a more welcoming place for existing and visiting leisure boat users

Balance access and protection of the unique character of town and river

Ensuring accessibility for all including disabilities and different types of craft

Better facilities for the public to get access to the water

Where can 6m ribs park for an hour or two at Dartmouth?

To shorten the waiting list by providing more facilities would be good.

Pollution from yacht owners. how much sewage enters the water?

Ensuring boating is as affordable as possible for users

Extend yacht taxi service in terms of hours, capacity & seasons

Decarbonising the Dart - proactively 'nudging' all boat owners towards electric propulsion

DHNA should not be money making or exploitative of the beautiful natural environment which is for the people's visual pleasure and enjoyment

An educational system for paddle boarders and kayakers who don't seem to know the river rules

Publish Online monthly river/estuary news

Staff are always helpful



Dart Harbour

Julian Distin Board Member

Stakeholder Engagement



16/03/2022



Environment, Stakeholders & Sustainability

Stakeholder Engagement

Commercial Users Group

Association of Dart River Users Club (ADRUC)

Communities Group

Dart Estuary Forum

Illustration of Live Topics

- SWW Pilot Study – Water Quality
- Totnes-Stoke Gabriel Cycle Path
- AONB Biosecurity Plan
- Moorings Policy
- DSC Running Moorings
- Higher Ferry Slip
- North Embankment & Double Steps
- Etc.....



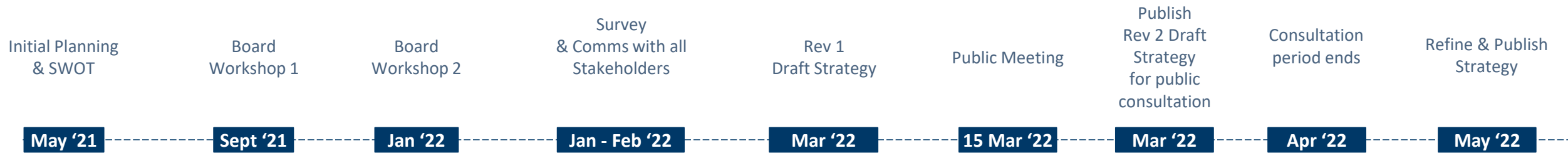
What is Sustainability? Meeting the needs of the present without compromising the ability of future generations to meet their needs (assuming finite resources)

Tim Dewing - Chairman



Strategy – Planning for the Future

Strategy Development Process



Consensus based strategic plan – a clear basis for regular review



Vision, Mission, Pillars

Mission	<ul style="list-style-type: none">• To manage, protect, and enhance Dart Harbour whilst supporting the local economy and community
Purpose	<ul style="list-style-type: none">• Operate Dart Harbour safely as a Trust Port in accordance with the Port Marine Safety Code• Conserve and enhance Dart Harbour as an area of Outstanding Natural beauty that benefits the local community• Manage Dart Harbour in a way that balances the needs of all stakeholders
Values	<ul style="list-style-type: none">• Safety, Teamwork, Accountability
Enablers	<ul style="list-style-type: none">• Build a proud, skilled and motivated Harbour team, committed to Dart Harbour's mission and values• Develop strong, regular and meaningful engagement with all of Dart Harbour's stakeholders• Manage Dart Harbour's finances prudently, always being solvent and provisioning and investing for the long term• High quality systems, processes and standards of governance
Strategic Pillars	<ul style="list-style-type: none">• Safe• Solvent• Sustainable & Environmental• Staff• Stakeholders



Projects & Initiatives – some examples

- **Stakeholders**
 - Improve DH engagement with stakeholders
 - Support local businesses
 - Youth Development - Support for Education and Training
- **Infrastructure**
 - North Embankment plan including double steps, scrubbing grid, slipway
 - Moorings Policy review
- **Environment**
 - Net Zero Carbon Emissions on the river
 - Water Quality improvement
 - Environmental Protection
- **Sustainability** (meeting the needs of the present without compromising the ability of future generations to meet their needs - assumes finite resources!)



Time Frame /Pillars	Safe	Sustainable	Solvent	Staff	Stakeholders
Very Short Term (3 months)	<ul style="list-style-type: none"> Engage with community to make DH an exceptionally safe area for work and leisure. Life jacket campaign. Install LJ lockers at Hoodown Work with RNLI , Coastwatch, RYA Dartmouth Swimming Pool Water safety campaign Familiarisation with Port Marine Code. On-going 	<ul style="list-style-type: none"> Test water quality and publish results. Encourage mooring owners to reduce waste. Keep a watching brief on all development. Test for micro plastics and publish results. Create list and monitor of vessels which could cause an environmental incident. 	<ul style="list-style-type: none"> Seek partnerships to co-fund projects. Bid for Environmental monies. 	<ul style="list-style-type: none"> Team building. Review of staff skills Identify any gaps and how to fill them Embed customer care ethos at heart of DH.. 	<ul style="list-style-type: none"> Communicate Ensure that moorings are not laid in the more remote areas and are not increased. Identify the areas of concern for parish and town councils. Encourage and educate individuals using the Dart, kayakers, SuPs wild water swimmers to see the DH as the " go to"
Short Term (12 months)	<ul style="list-style-type: none"> Investigate and evaluate safe and accessible landing places Work with S.Hams to ensure they maintain their facilities. Re-open shower block at Dittisham 	<ul style="list-style-type: none"> Work with AoNB to preserve the unique environment. Educate river users about safe guarding wild life. Organise scheme with licensed operators to educate public. Support beach litter cleans Install more pump out facilities. 	<ul style="list-style-type: none"> Carry out cost analysis of the different aspects of DH business income and insure costs are identified and allocated to the user or it is clearly agreed to support non-income generating areas. 	<ul style="list-style-type: none"> Invest heavily in apprenticeship scheme Investigate appropriate in-service training for all personnel Create career pathways. Re-introduce volunteer patrol. 	<ul style="list-style-type: none"> Consult and work with Stakeholders. Engage with Stakeholders over Mooring Policy. Engage with Stakeholders to ensure that DH policies and NPs are working together. Work with Disability Sailing Develop scheme to encourage boat owners who no longer use their vessel, to give up mooring.



Time Frame /Pillars	Safe	Sustainable	Solvent	Staff	Stakeholders
Medium Term (5 years)	<ul style="list-style-type: none"> Develop Higher ferry slip for launching and recovery. 	<ul style="list-style-type: none"> Install solar panels or water heat pump at Hoodown. Install shower block for staff and river users at Hoodown Investigate what MCZ will mean to river users. Work towards reduction in emissions and green practices. Work with engine providers to encourage use of electric engines for public and DH 	<ul style="list-style-type: none"> Operate a rolling replacement policy for pontoons, moorings and building fabric. 	<ul style="list-style-type: none"> Work with SD College to become a Centre of Excellence. Offer and support staff onto level 4 quals. 	<ul style="list-style-type: none"> Ensure Stakeholder groups are fit for purpose . Educate Stakeholder groups to understand the focus and aims of DH. Encourage Stakeholders to bring information from the wider community to inform DH decision making
Long Term (20 years)	<ul style="list-style-type: none"> Continue to work and plan with the safety of staff and river users foremost in any decision making. . 	<ul style="list-style-type: none"> Keep a watching brief on Environmental policy and ensure that DH is ahead of the game. Work to preserve the River Dart for future generations River Dart to be Net Zero emissions 	<ul style="list-style-type: none"> Consider the location of Harbour Office and if rising water levels/extreme weather events will adversely affect the operation. 	<ul style="list-style-type: none"> Plan strategically to introduce the skills and new technologies required for the organisation over the next 20 years. Revise and review regularly 	<ul style="list-style-type: none"> Review and consult the needs and wishes of the Stakeholder Groups and wider public



Dart Harbour

Questions

<https://www.youtube.com/watch?v=jBAdAg-c9vk&t=29s>



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